

Dear Legal Aid Group Member

The arrangement for contacting the VHCC on both general enquiries and case specific enquiries (where a Case Plan thread is not available under Notifications) has changed and must now be done via a Case Enquiry by the selecting the recent VHCC Team option from the drop-down list.

From 1 June 2022, emails to [highcostsfamily@justice.gov.uk](mailto:highcostsfamily@justice.gov.uk) will not be responded to unless you are making a complaint, or the sender is an applicant (client) and does not have access to CCMS, although presumably this will not apply to any non-CCMS cases that may still be lingering.

Some further information can be found in the LAA's news story [here](#)

Kind regards

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This e-mail and its attachments are intended for the above named only and may be confidential. If received by you in error you must take no action on them, nor must you copy or show them to anyone. If you are not the intended recipient, please contact the sender as soon as possible.

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