

Dear Legal Aid Group Member

At the LAA Civil Contract Consultative Group meeting last week, Malcolm Bryant, Head of Exceptional and Complex Cases, raised that there are too many emails being sent to personal email addresses at ECC Team without being cc'ed into [contactECC@legalaid.gsi.gov.uk](mailto:contactECC@legalaid.gsi.gov.uk). Presently, this mainly, but not exclusively, concerns Claims Against Public Authorities (previously known as Actions Against the Police). The problem has been highlighted because the main person dealing with these cases has now left the ECCT and it is proving difficult to locate all outstanding communications and refer back to previous communications received.

Malcolm has asked that if replying to an email sent directly from a member of ECCT or VHCC in Jarrow, please ensure that you also copy in [contactECC@legalaid.gsi.gov.uk](mailto:contactECC@legalaid.gsi.gov.uk) (ECCT) or [vhcc.queries@justice.gov.uk](mailto:vhcc.queries@justice.gov.uk) (Family VHCC at Jarrow) as appropriate.

Problematic cases that need to be escalated are now being dealt with by:

- Non-family cases - Malcolm Bryant [Malcolm.Bryant@Justice.gov.uk](mailto:Malcolm.Bryant@Justice.gov.uk)
- All family cases (regardless of whether they are CCFS or private family law etc.) and Court of Protection - Antony Leal [Antony.Leal@Justice.gov.uk](mailto:Antony.Leal@Justice.gov.uk)

N.B. the respective [contactECC@legalaid.gsi.gov.uk](mailto:contactECC@legalaid.gsi.gov.uk) and [vhcc.queries@justice.gov.uk](mailto:vhcc.queries@justice.gov.uk) addresses should be cc'ed in. Please ensure that you only contact Malcolm and Antony as a last resort once you have exhausted all other avenues.

Regards

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ACL Legal Aid Group Executive Member – Policy



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