

Dear LAG Member

I hope you are all well and coping with the new normal as we start to emerge from the various restrictions that Covid has created for us all.

You may be wondering why the LAG has not held any seminars recently. This is mainly due to a lack of speakers from the LAA as they have been too busy to spare any time to give presentations. It is hoped that they may be available in March next year. If anyone would like to make a presentation for say an hour in an online format please let me know and we might be able to get enough content together for a seminar before Christmas but unfortunately without content there is no point as you will no doubt appreciate.

The ACL are of course holding a live conference in a few days and I hope that this is well supported by those who are not still shielding from Covid.

The LAA have shared some new services that are available to us all:-

- High Cost Family Case Feedback tool - [High Cost Family Case Feedback - BETA version \(google.com\)](#) We are aware this is a lengthy form to complete and are working on revising it to make it quicker and easier for providers. When changes are made, the link to the form will not change, so please continue to use this same link.
- High Cost Family Fixer service – email address HighCostFamilyFixer@justice.gov.uk and link to the guidance; [Civil Fixer Guidance \(justice.gov.uk\)](#)
- Civil Applications fixer service – email address ApplicationFixer@justice.gov.uk and a link to the guidance; [Civil Fixer Guidance \(justice.gov.uk\)](#)
- Please find attached the slide which details hints and tips for submitting Legal Merits applications.

Please also see the Operations report which runs to many pages and covers all aspects of the Legal Aid processes including billing and I am sure that this will be helpful and interesting and help us to avoid the dreaded Rejects.

Kind regards

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Co- Chair ACL LAG



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