

Dear ACL LAG Member

You will know no doubt that the recent upgrade to CCMS has not been entirely smooth running and that there have been some issues arising about the operation of the billing processes.

We have been taking the issues up with the LAA and so far have a result to share with you about the loss of the ability to convert an interim bill to a final bill.

I am just dropping you a quick line to confirm that the functionality in CCMS that lets you create bills as Interim in CCMS, submit your Outcomes, then convert the Interim Bill to a Final Bill is now fixed.

We have been asked by the LAA to let our members know that it should work on any outstanding Interim Bills you have in draft, provided they have been completed in full. It still will not work on any partially completed Interim Bill, which they are still working on, but the majority of cases should be able to be converted and submitted.

The LAA apologise that this functionality disappeared. It was as simple as they hadn't realised that this was something providers did in CCMS, so it wasn't until it got flagged by a number of our members that they realised something had changed or was wrong, so thank you to everyone for the feedback on it.

Hopefully this closes this particular issue, but if you have further problems with converting interim bills to final bills in CCMS, please do let either Rob Damiao or Stephen Barker at the LAA know they can get them fixed.

When we have more news we will let you know.

Kind regards

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Co-Chair ACL LAG



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