

Legal Aid Bulletin

16 October 2025

LAA updates for Thursday 16 October 2025

Contingency Measures and Processes

Please visit [GOV.UK](https://www.gov.uk) for the latest updates, contingency measures and processes following the cyber attack on the LAA's online digital services.

LAA SILAS Help and Information

Please visit [GOV.UK](https://www.gov.uk) for information on the Services currently available through SILAS, the Terms and Conditions for use of SILAS and information, guidance and FAQs when using SILAS.

Submit a Bulk Claim (SaBC)

Please visit [GOV.UK](https://www.gov.uk) for details on how to submit a Bulk Claim, which allows providers to upload monthly submissions for Legal Help, Crime Lower, and Mediation.

Webinar

Civil average payments

A Q&A session will be held on Thursday 23 October for cost lawyers, barristers, and providers to ask questions about the current system outage. The session will cover how to claim civil contingency payments, how to opt into the payment process, and details about recoupment arrangements. Register your interest [here](#).



Bulletin

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- contract guidance and notices
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