



1 December 2025

Dear Provider,

**For the attention of Civil only contract holders:**

We are pleased to confirm that CCMS continues to perform well, and we are now ready to commence the onboarding of providers holding civil contracts only. Account activation emails will be sent from 10am this morning, Monday 1 December. If you haven't received an activation email by the end of the day, please speak with your contract manager.

A reminder that once your account is activated, CCMS is available to use 07:00 to 21:30, 7 days a week.