



# Legal Aid Agency

4 December 2025

Dear Provider,

There is an ongoing issue on CCMS that is being investigated. Please be assured this is not a security issue nor a concurrent users problem.

A message has been added to the SiLAS sign in page here: <https://laa-sign-in.external-identity.service.justice.gov.uk/>

This message kindly asks for Providers to not use CCMS unless it is urgent whilst we investigate and solve this problem.

Applications can still be submitted via Apply for civil legal aid services.

We appreciate your support whilst we resolve the issue.