

Legal Aid Bulletin

27 November 2025

LAA updates for Thursday 27 November 2025

Contingency Measures and Processes

Please visit [GOV.UK](https://www.gov.uk) for the latest updates, contingency measures and processes following the cyber attack on the LAA's online digital services.

LAA SILAS Help and Information

Please visit [GOV.UK](https://www.gov.uk) for information on the services currently available through SILAS, the Terms and Conditions for use of SILAS and information, guidance and FAQs when using SILAS.

Civil System Restoration

Please visit [GOV.UK](https://www.gov.uk) for guidance outlining the procedures for handling contingency work and detailed explanations for specific scenarios.

Secure Browser Guidance

Please visit [CCMS in Secure Browser Frequently Asked Questions – Legal Aid Learning](#) and [CCMS in Secure Browser Frequently Asked Questions – Legal Aid Learning](#) for guidance on how to perform key tasks within the Secure Browser.

Webinar

High Cost Family Clinic



The HCF clinic on 18 December, part of the #HelpUsSayYes campaign, offers the opportunity for providers to book a virtual face-to-face, 20-minute appointment with experienced case managers to discuss their current high cost family cases.

Civil Application Restoration Webinars



The Civil restoration webinar recording from w/c 17 November is now available on the [LAA YouTube channel](#). We welcome your feedback on the webinar or its recording. [This short survey](#) allows everyone to share their thoughts on the session. We will add more events and documents about both civil and crime restoration to the [restoration learning page](#) as they become available.

Bulletin

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- consultation launches and responses



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