



9 April 2026

Dear Provider,

*Thank you for the time and effort you put into preparing and submitting historic claims. We know this required real commitment alongside your daily work. Your persistence has been vital to ending the contingency period, and we appreciate the constructive way you've worked with us throughout.*

**For the attention of all legal aid contract holders**

**Voiding Claims in Submit a Bulk Claim**

We are pleased to confirm that we now have the functionality to **void a claim** made on Submit a Bulk Claim (SaBC). The claim amendment team can now search for, view and void claims submitted onto SaBC using the **Amend a Bulk Claim** service.

We're aware that this is going live while providers are already busy reconciling contingency and SaBC claims. To help make this easier, we won't be voiding any claims before 21 April unless they relate directly to that

reconciliation. Any claims that are voided will be reflected in future monthly payments from 1 June 2026.

Voids entered into the system are included in the reconciliation process and reflected in payments based on when the change is made. For example, any voids completed between 21 April and 20 May will be included in the 1 June payment.

Providers were asked to fix errors in amendment forms before submitting SaBC claims. All amendment forms will be reviewed before 21 April, and providers will be asked to confirm if they are still needed.

### **Non-Void SaBC Amendments**

We are currently working on a timescale for other non-void amendment functionality for claims made on SaBC.

Where you have submitted a form requesting an amendment to a fee (non-void) on an SaBC claim, the claim amendment team will be in touch prior to the 21 April with the option to void the claim and reclaim correctly on the next submission month. This is entirely **optional**.

If you choose to do this, the amendments won't take place until 21 April, which will allow you to add the amended reclaim onto your April claim submission before the 20 May deadline. This means the void and the reclaim would recover any overpayment, or pay out any underpayment, on the 1 June payment.

If you choose not to do this, then the amendment will be held until further amendment functionality is available.

**CWA amendments**

We are still actively working on plans to make amendments to claims submitted onto CWA. We will update further on this when we have a solution.

As ever, thank you for your continued cooperation.